Child Development I

Unit 7: Investigating Childcare Options

Instructional Strategy 3 – Indicators of Quality Childcare Case Study

**Indicators of Quality Childcare**

**Case Studies**

Read the following case study. As you read, determine whether it is describing a quality childcare program or not. You will need to support your answer by underlining all details that indicate it is a quality program, and circle all details that indicate it is not a quality program.

Case Study 1:

Felicia and Rod are first time parents who want the best for their son Jack. As Felicia’s time off work is coming to an end they are searching for the best child care facility. After searching the web they have decided to tour the Ray of Sunshine Children’s academy because their website advertised that they are currently accepting newborns. The cost of the facility is $210 per day for a newborn (which is the area of the country they live in is about $50 over the average). They have called to schedule a meeting with the director, but have been getting a message that she is out of the office. After about a week of waiting, Felicia gets a phone call from the new director (who just started yesterday), and set up a time for a tour. While on the phone the new director tells Felicia about their exciting new video monitoring system that allow parents to view (from the web) what their child is doing during the day.

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Case Study 2:

Lisa and Sam they have two young children in childcare and are not happy with their current facility. There have been some unsanitary conditions that have been observed by the parents when they pick up and drop off their children. They feel like the caregivers have always been patient and responsive to their children’s needs. They have also liked the cost and hours of this particular facility. But, they would like to find a newer, more modern facility, and would be willing to pay more money.

Read the following case study. As you read, determine whether it is describing a quality childcare program or not. You will need to support your answer by underlining all details that indicate it is a quality program, and circle all details that indicate it is not a quality program.

Case Study 3:

Samantha is a single mother to baby Emily. Samantha qualifies for government assistance that helps her to pay the cost of Emily’s childcare. There have been times when between her two part time jobs that she has stopped by the facility to check in on her daughter. When she has done this, the director has approached her and requested that she not stop in without first calling to see if it is OK. This frustrates Samantha, because one reason she choose this particular center is because of its convenient location. At times when Samantha picks up Emily there are as many as 8 babies in one room with only one caregiver watching them. This doesn’t worry Samantha too much because the worker that is in there with the 8 babies seems to be very loving and have the children’s best interest at heart.

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Case Study 4:

Rachel and William are the parents of 2 year old Chloe and are expecting their second child in a few months. They are happily on the waiting list for the newborn room and have been guaranteed a spot for the new baby when he’s ready to start. The director feels it is important to keep the child to teacher ratio lower than is required so that each child can have more one on one attention. Posted on the front office door where parents check their children in and out each day are up to date fire, health and safety inspections reports. There is a monthly newsletter letting parents know about the staff; trainings they are attending, certifications they are getting, and other information that the parents need to know. Though the facility is an older building, it has been recently renovated and has a large indoor gymnasium for children to play in when it is cold outside as well as a large outdoor playground that is divided by fences and age appropriate toys.