

Try to learn as much as possible about your clients' and coworkers' customs and beliefs. Review each client's service plan for information about customs and habits. Clarify any areas of concern with the supervisor or nurse before providing care to the client. Listen with respect when clients and families share information about their cultures and beliefs.

By gaining an understanding of various cultures and customs you will be better prepared to understand and communicate with a diverse population of clients. These insights will enhance communication with coworkers, clients, and their family members.

### **Chapter Review**

1. What effect does cultural background have on a person's behavior?
2. What do you need to know about a client's customs and habits?
3. What are the responsibilities of an In-Home Aide when providing care to a diverse client population?