Introduction to Careers in Hospitality and Tourism

Unit 5 - Divisions within a Hotel

**Summative Assessment**

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True/False Assessment

Fill in the blank indicating T if the statement is true or F if the statement is false.

1. In most hotels, the rooms division is the major division and the central reason for the property to exist.

2. Most often in the case of small motels, the food and beverage division may produce the same or even more revenue than the rooms division.

3. The marketing division is considered a cost center.

4. One of the missions of the marketing division is to persuade prospects to become guests.

5. Positions in the marketing division include the restaurant host or hostess.

6. The food and beverage division is considered a revenue center.

7. Taking care of the hotel’s physical plan and controlling energy costs are the responsibilities of the engineering division.

8. The accounting division is responsible for keeping the property comfortable.

9. The human resources division controls costs in all areas of the hotel.

10. The head of the security division may be called the chief of security and usually has an extensive background in law enforcement.